

DELETE THIS SLIDE AFTER GENERATING

Data Protection for Data Protection Program

The respondent said their State is:

And their industry is

8/19/20 created first slide with notes

10/2020 raw generated answers on the analysis slides.

7/2021 Using DP respondents for non-Insight programs. Added overall findings slide from Data Center & Security.

9/2021 added code to final slide

9/30/21 corrected language on Final benchmark slide (Simplifying Ops)

10/8 Cyb added analysis automation to the 1st benchmark slide

10/14 Cyb started on 4th BM slide (best practices)

11/11 tweaked workforce effectiveness & 1st benchmark slide was setting X and Y flipped the wrong way

11/17 added code to slide 2, 3, 4, roll up slide

12/1 adjusted code on Slide 3 to some of the requested changes Q.11, Q15, A1 on Q9 has been edited.

1/2022 Fixed Text box on Slide 1, lengthened Industry box on all slides. Various verbiage alterations, added Analysis 17 and 18

1/12/22 Altered some wording on roll up and eliminated “over” from last benchmark slide

2/2022 & 4/2022 updated typos.

5/2022 edited a few more typos and stoplight testing. Added calculations for % improving & % troubleshooting

2/2023 added Data Protection cover page & a few minor edits

4/2023 removed all remaining animation from “overall findings slides”

5/2023 minor edits

9/2023 split DP deck into separate versions depending on which type of program the partner signed up for (Sec, Cloud/DC, DP)

6/2024 added 2 pps about 20% of peers to 1st BM slide



COMMUNITY INSIGHT INITIATIVE: DATA PROTECTION
2,524 IT PROFESSIONALS SHARING:
TOP PRIORITIES | KEY CONCERNS | CRITICAL INSIGHTS

Business And IT Priorities Are Well Aligned

Top Business Priorities

27% Improve client experience & loyalty

22% Increase top line revenue

16% Reduce operating costs

Top IT Priorities

26% Speed up delivery of new services

24% Improve workforce effectiveness

21% Improve business processes

Top Security Initiative Drivers

32% Risk Mitigation

26% Compliance and/or regulatory issues

25% Client trust in our systems

Hard To Achieve Priorities Given Challenges

Top Security Initiative Drivers

32% Risk Mitigation

26% Compliance and/or regulatory issues

25% Client trust in our systems

Biggest Challenges

26% Level of manual tasks

21% Lack of detailed roadmap

16% Information security and privacy

Companies Are Focused On The Right Things But Many Run Into Issues When Implementing

Data Protection

Top 5 Priority

69%

Top 10 Priority

21%

95% Maintain Standards Across Entire Infrastructure

89%
54%
%

When performing audits on system vulnerability and compliance there is too much data and not enough insight to prioritize next steps

Face critical challenges relating to visibility and user management

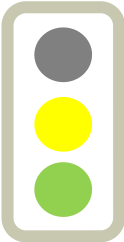
68%
%

Concerned about data vulnerability due to user management and data access outside the firewall

47%

Don't have a high degree of confidence in their risk assessment and remediation policies

Are IT And Organizational Priorities Aligned?



When the percent of your industry peers is more than 20%, a critical mass of your peers share the same priority or challenge.

When the percent is under 20%, fewer share the same priority or challenge. The lower the percent, the more your team is an outlier.



Global

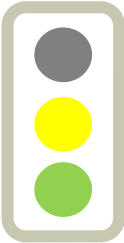


Local



Improve Workforce Effectiveness	24%	%	%
Increase automation to reduce manual tasks	36%	%	%

Are Data Protection Priorities Solving Critical Challenges?



Global



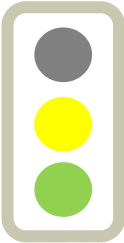
Local



Remote

Increase data protection automation	36%	%	%
Malicious emails from outside sources	28%	%	%

Meeting SLA's And Keeping Downtime Within Tolerance Levels



Global

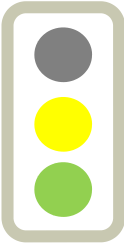


Local



Meet SLA's but requires significant amount of work	41%	%	%
Can tolerate between 16 min - 1 hour of downtime	31%	%	%

Following Best Practices and Achieving Compliance



Global

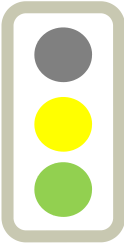


Local



Meet compliance but rely heavily on time-intensive efforts especially for audits	67%	%	%
Challenges relating to visibility	63%	%	%

Simplifying Operations Is Very Important



Global



Local



OR

Value Advanced Automation	94%	%	%
Simplifying IT Operations Is Very Important	84%	%	%

Analysis

Recommendation

Allow us to conduct a deeper analysis and review. We will help you prioritize the steps you need to take to achieve your business and technical goals.

